JUSTIN J. COOPER, PMP

Project Manager & Progammer | Washington, DC | hello@seejustin.co
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PMP certified, with five years of project management experience. Ten years of computer programming and technical experience, with a focus on security. Team builder, able to manage personnel and control costs. Organizational development, with an emphasis on fortifying and maintaining important relationships. Proactive, malleable, and detail - oriented; a problem solver with a keen eye for quality, excellence, and latent opportunities.

Work Experience

Project Manager, Office of Information and Technology Infrastructure Team, Veterans Affairs (VIA American Communications Solutions) | September 2023 - March 2025

- Managed Office of Information and Technology Infrastructure Team. The team was responsible for providing fiber/cable connections to all customers/users of Veterans Affairs network in National Capital Region (includes Richmond VA. medical campus and Capital Region Readiness Center, Martinsburg WV.). Team was also responsible for building and maintaining communication closets/circuits for both internal and external vendors.
- Facilitated and maintained relationships between the team, Veteran Affairs, and outside contractors to ensure all projects are completed on time and accurately. Focused on quality assurance.
- Maintained weekly/monthly reports of current projects, finished projects, and building blueprints within OIT/Infrastructure. Was responsible for tracking all expenditures throughout duration of project.
- Scheduled and lead meetings with stakeholders to keep everyone abreast of all movement on various projects with the infrastructure ecosystem.
- Met all deadlines with efficiency and consistency.

* ACHIEVEMENTS: Fiscal Year 2024: completed data-cable rebuilds on two separate floors in VA headquarters. These were large projects that required careful, deliberate coordination between our team, the VA, and external vendors.

Deputy Project Manager / Lead Programmer - Web Developer for Privacy Service, Veterans Affairs (VIA American Communications Solutions) | July 2022 - September 2023

- Developed and maintained the Office of Privacy and Records Management website (https://www.oprm.va.gov) while keeping cohesiveness with both the Internet/Intranet sites.
- Digital Product Owner, was responsible for roadmap for updates to the Privacy Service website.
- Trained new hires. Submitted CPMP (Contractor Plan Management Process) to upper management monthly detailing duties of team and user data captured from OPRM website.
- Used JavaScript, Java, C# (ASP.NET), SQL, Version Control (Git), HTML, and CSS.
- Built a new sub-site for VA.GOV using the WordPress CMS platform (PHP, Gutenberg).
- Use of FedRAMP, DevSecOps in development and deployment of software.
- Developed UI/UX using USWDS (United States Web Design System) and ensured through vigorous testing that the site is 508 compliant.
- Implemented changes according to stakeholder's requirements.

* ACHIEVEMENTS: Exceptional 508 compliance scores of 100% Internet, 100% Intranet (average industry score is 75% or below).

Front-End Developer, Federal Deposit Insurance Corporation FDIC (VIA CTi / Ad-Hoc) | October 2021 - July 2022

- Collaborated with a team of six to update and maintain the FDIC website (https://www.fdic.gov), with a scope of close to 83,000 pages.
- Used JavaScript, HTML, CSS to build and deploy pages from development to production.
- Updated UI and implemented changes according to stakeholder's requirements.

Deputy Project Manager / Lead Programmer - Web Developer for Privacy Service, Veterans Affairs (VIA American Communications Solutions) | October 2019 - October 2021

- Developed and maintained the Office of Privacy and Records Management website (https://www.oprm.va.gov) while keeping cohesiveness with both the Internet/Intranet sites.
- Trained new hires. Submitted CPMP (Contractor Plan Management Process) to upper management monthly detailing duties of team and user data captured from OPRM website.
- Used JavaScript, Java, C# (ASP.NET), SQL, Version Control (Git), HTML, and CSS.
- Implemented changes according to stakeholder's requirements.

Owner, Consultant of SEE JUSTIN, LLC | February 2015 - December 2022

- Used JavaScript, HTML, CSS, and other modern tech stacks to build and deploy well-crafted web spaces. Also used CMS such as Wordpress and Drupal as well.
- Used Adobe XD, Adobe Illustrator in accordance to UI/UX design principles to create custom web layouts and new vector graphics.
- Helped implement e-commerce components to client's website(s).
- Worked remotely, and appropriately served clients in Washington D.C., New York, Nashville, Charleston, and Miami.

 * Consulted on a contract bid regarding use of Human Centered Design within limitations of suggested tech stack of a proposed project for the U.S. Government.

Key Skills

- Agile Project Management
- Waterfall Project Management
- Clear understanding; implementation of Scrum methodology
- Quality Assurance
- Time Management
- Data Analysis
- Conflict Resolution
- JIRA
- JavaScript
- React
- Node.js
- Java
- SQL / PostGres
- C# (ASP.NET)
- Google Analytics

- RestAPI
- TypeScript
- PHP
- UI/UX Principles
- HTML
- CSS / SASS / LeSS
- WordPress
- Version Control (Git)
- DevSecOps
- FedRAMP
- 508 / WCAG Compliance
- Microsoft Azure
- Amazon Web Services
- Visio
- Visual Studio
- Adobe Creative Suite

Education / Certifications

- Project Management Professional, Project Management Institute - 2025
- Cybersecurity; Ethical Hacking/Penetration Testing, The George Washington University College of Professional Studies (GW Cybersecurity Program) - 2023
- Certification in Front-End Development, The Iron Yard - 2016
- BA in Psychology, The University of South Carolina - Columbia - 2012